

31512 Railroad Canyon Road, Canyon Lake, CA 92587

951.244.6841

www.canyonlakepoa.com

COMMUNITY PATROL REPORT

September 2019

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

Citations Issued

Violation	July		August		September	
	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Speed (Patrol)	0	6	0	1	0	0
Speed (Trailer)	0	98	0	179	0	164
Misc. Traffic	2	7	7	3	10	3
Bus Stop	0	0	0	4	0	8
Parking	56	304	63	310	29	291
Golf Cart	1	8	4	5	3	9
Curfew	0	0	0	0	0	0
Noise	52	4	40	6	31	2
Gate Runner	0	9	0	7	0	8
Animal Related	47	1	56	5	59	8
Solicitation	11	3	2	0	0	0
Failure to Comply	0	0	1	0	0	0
Verbal Abuse to Staff	0	3	0	3	0	7

Continued on next page

Additional Information

	July	August	September
Total Calls for Service	487	473	295
Call for Service – Unable to Locate	N/A	N/A	51
Suspicious Person / Vehicle (Average Response Time)	64/10.41	72/9.16	60/10.05
Foot Patrols of Amenities and Parks	4090	4135	4048

Gate Entry Statistics

	July	August	September
Total Guest Passes issued by Gate	-	-	-
- Main Gate	20,939	19,206	17,464
- East Gate	13,891	12,672	11,843
- North Gate	9,713	9,095	7,961
Total Guest Entries by Gate	-	-	-
- Main Gate	35,118	40,204	36,522
- East Gate	29,141	25,978	23,595
- North Gate	18,770	18,553	15,814
Total RFID Entries by Gate	-	-	-
- Main Gate	76,664	84,063	83,087
- East Gate	25,835	27,689	25,903
- North Gate	31,094	37,356	33,547
Confiscated Guest Passes	48	130	161

Incident Report Summary

	July	August	September
Motor Vehicle Accident	6	2	6
Vandalism	1	0	3

Incident Report Detail

Incident Description	Location
Motor Vehicle Accident	North Gate
Motor Vehicle Accident	CLDN/Mayflower Dr
Motor Vehicle Accident	Vacation Dr/CLDN
Motor Vehicle Accident	North Gate
Motor Vehicle Accident	Vacation Dr
Motor Vehicle Accident	CLDS/Main Causeway
Vandalism	Golf Course 5 th Hole
Vandalism	North Ski Launch Ramp
Vandalism	Gulfstream Dr (Personal Property)

Report presented by: *William Jordan (Account Manager)*

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Marine Patrol Report

September 2019

Marine Patrol's primary functions are to provide the community with services that include Quagga Mussel and boat safety inspections, Rules and Regulations compliance, and incident observation and reporting to the Association. In the table below, the "Calls for Service" column reflects the number of calls made by community members based on the violation type.

Citations Issued

Violation	July		August		September	
	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Expired / No Registration (State)	N/A	1	N/A	1	N/A	1
Expired / No Registration (POA)	N/A	1	N/A	5	N/A	9
Fishing License	N/A	0	N/A	3	N/A	1

Additional Information

	July	August	September
Total Calls for Service	209	145	66
Boat Safety Inspection	120	56	29
Boat Tow (Out of fuel/mechanical)	31	21	14
Boat Tow (Adrift)	0	1	1
Battery Assist	2	1	1
P&C Inspector Escort Hours	6.1	8.35	9.35
Fishing License Checks	19	13	11
Quagga Inspection	25	44	27
White Tag Applied	20	17	10
Quarantine Tag Applied	0	0	0

Boat Operating Hours

	July	August	September
Boat 1 START 5825.4/ END 6138.6	280.70	131.80	313.2
Boat 2 START 5233.2/ END 5529.6	290.50	341.80	296.40
Boat 3 START 758.3 / END 840.6	157.90	220.40	82.30

Boat Operating Hours by Location

	July	August	September
Main Lake	-	-	421.9
East Bay	-	-	270.0
North Ski	-	-	0

Incident Report Summary

	July	August	September
	2	0	0

Incident Report Detail

Incident Description	Location
WAKE VIOLATION	EAST BAY

Report presented by: *Don Motteler (Marine Patrol Captain)*