

31512 Railroad Canyon Road, Canyon Lake, CA 92587

951.244.6841

www.canyonlakepoa.com

## COMMUNITY PATROL REPORT

March 2019

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc.

### Citations Issued

Violation	January		February		March	
	Calls	Cites	Calls	Cites	Calls	Cites
Speed (Patrol)	3	4	0	2	0	0
Speed (Trailer)	0	144	0	0*	0	118
Misc. Traffic	8	3	6	4	9	3
Bus Stop	0	1	0	0	0	0
Parking	37	61	47	21	37	37
Golf Cart	0	1	1	1	0	1
Curfew	0	0	0	0	0	0
Noise	25	2	21	0	15	2
Gate Runner	40	5	0	1	0	0
Animal Related	48	2	39	4	61	9
Solicitation	3	0	3	1	5	0
Failure to Comply	0	5	17	2	3	24
Verbal Abuse to Staff	0	11	0	4	0	1

\*Speed trailer radars out for recertification.

*Continued on next page*

### Additional Information

	January	February	March
Total Calls for Service	214	168	213
Suspicious Person / Vehicle (Average Response Time)	30/4.86	34/6.21	74/6.57
Foot Patrols of Amenities and Parks	3305	2958	4072
Confiscated Guest Passes	41	82	45

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### Incident Report Summary

	January	February	March
Motor Vehicle Accident	4	4	3
Vandalism	11	4	3

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### Incident Report Detail

Incident Description	Location
Vehicle Accident (Golf cart)	Castle Crag/Vacation Dr
Vehicle Accident	CLDS (Center Median)
Vehicle Accident	East Port Parking Lot
Vandalism (Mailboxes)	Longhorn Dr
Vandalism (Rest Room)	North Ski
Vandalism (Vehicle)	Cinnamon Teal

Report presented by: *William Jordan (Account Manager)*

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## Marine Patrol Report

March 2019

Marine Patrol's primary functions are to provide the community with services that include Quagga Mussel and boat safety inspections, Rules and Regulations compliance, and incident observation and reporting to the Association.

### Citations Issued

Violation	January		February		March	
	Calls	Cites	Calls	Cites	Calls	Cites
Expired / No Registration (State)	N/A	2	N/A	0	N/A	0
Expired / No Registration (POA)	N/A	2	N/A	0	N/A	0
Fishing License	N/A	1	N/A	1	N/A	1

### Additional Information

	January	February	March
Total Calls for Service	20	20	37
Boat Safety Inspection	8	11	9
Boat Tow (Out of fuel/mechanical)	1	0	4
Boat Tow (Adrift)	0	0	0
Battery Assist	0	0	2
P&C Inspector Escort Hours	2.5	2.67	4.20
Fishing License Checks	9	0	16
Quagga Inspection	11	10	12
White Tag Applied	3	3	8
Quarantine Tag Applied	15	10	24

**Boat Operating Hours**

		January	February	March
Boat 1 - Start	4411.30 / End 4582.80	92.70	143.30	171.50
Boat 2 - Start	3826.10 / End 3947.80	99.10	12.90	121.70
Boat 3 - Start	188.60 / End 208.30	0.00	0.00	19.70

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**Incident Report Summary**

	January	February	March
There were no significant IR's to Report	0	0	0

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**Incident Report Detail**

Incident Description	Location

Report presented by: *Steve Haney (Marine Patrol Captain)*