

31512 Railroad Canyon Road, Canyon Lake, CA 92587

951.244.6841

www.canyonlakepoa.com

## COMMUNITY PATROL REPORT

August 2020

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

### Citations Issued

Violation	June		July		August	
	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Speed (Patrol)	0	1	3	5	3	20
Speed (Trailer)	0	90	0	77	0	127
Misc. Traffic	9	2	6	4	9	4
Bus Stop	0	3	0	0	0	0
Parking	49	208	62	177	57	213
Golf Cart	0	9	1	0	6	8
Curfew	0	1	0	0	0	0
Noise	120	22	117	16	75	22
Gate Runner	0	10	0	11	3	20
Animal Related	38	18	38	6	33	10
Solicitation	4	2	0	0	25	1
Failure to Comply	0	29	2	16	35	13
Verbal Abuse to Staff	0	10	0	2	0	5

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## Additional Information

	June	July	August
Total Calls for Service	770	718	600
Call for Service – Unable to Locate	100	71	132
Suspicious Person / Vehicle (Average Response Time)	48/11.25	40/9.70	42/7.24
Foot Patrols of Amenities and Parks	4250	4531	4514

## Gate Entry Statistics

	June	July	August
Total Guest Passes issued by Gate	-	-	-
- Main Gate	20,686	22,094	20,691
- East Gate	13,921	15,413	14,777
- North Gate	8,591	9,408	9,127
Total Guest Entries by Gate	-	-	-
- Main Gate	39,715	41,965	39,878
- East Gate	26,707	29,134	27,532
- North Gate	15,780	16,838	16,275
Total RFID Entries by Gate	-	-	-
- Main Gate	98,520	111,090	108,778
- East Gate	55,533	57,519	56,546
- North Gate	36,064	36,747	35,376
Confiscated Guest Passes	254	184	140

## Two Guest Lane Entry Protocol\*

	June	July	August
Total time in minutes	-	-	-
- Main Gate	106	395	208
- East Gate	0	0	0
- North Gate	0	0	0

\*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

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**Incident Report Summary**

	<b>June</b>	<b>July</b>	<b>August</b>
Motor Vehicle Accident	7	4	1
Vandalism	3	6	3

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**Incident Report Detail**

<b>Incident Description</b>	<b>Location</b>
Motor Vehicle Accident	Longhorn Dr/Tumbleweed Dr
Vandalism	Tree at Moonstone Beach
Vandalism	Men's room-Sierra Park
Vandalism	Table-Sierra Park

Report presented by: *William Jordan (Account Manager)*

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## Marine Patrol Report

AUGUST 2020

Marine Patrol’s primary functions are to provide the community with services that include Quagga Mussel and boat safety inspections, Rules and Regulations compliance, and incident observation and reporting to the Association. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

### Citations Issued

Citation	JUNE	JULY	AUG
LM.2.5 Expired/ No Registration ( State )	2	16	0
LM.2.6 Expired/ No Registration ( POA )	23	10	1
LM.2.7 Expired / No Registration at a dock or lift	0	65	0
LM.7.3 Reckless behavior while operating a motorized boat	0	0	0
LM.9.11 Stay Within 100ft of the Centerline Buoys	0	0	2
GR.4.4 Fishing License	2	6	9
LM.6.7 Excessive Wake	0	0	1

### Warnings Issued

Warning	JUNE	JULY	AUG
LM.2.5 Expired/ No Registration ( State )	1	0	0
LM.2.6 Expired/ No Registration ( POA )	0	0	0
LM.6.19 Secure Moored Boats Required at Docks	0	0	0
LM.6.13 Follow Counter-Clockwise Pattern	2	2	1
LM.8.2 Lifejackets must be worn by all persons	4	3	2
LM.6.3 Non Compliance	21	9	6
LM.6.7 Excessive Wake	4	7	12

**Additional Information**

	<b>JUNE</b>	<b>JULY</b>	<b>AUGUST</b>
Total Calls for Service	329	227	172
Boat Safety Inspection	231	116	69
Boat Tow (Out of fuel/mechanical)	32	27	15
Boat Tow (Adrift)	0	0	2
Battery Assist	1	1	4
P&C Inspector Escort Hours	8.25	12.12	12
Fishing License Checks	21	9	8
Quagga Inspection	59	49	65
White Tag Applied	15	19	13
Quarantine Tag Applied	0	0	0

**Boat Operating Hours**

	<b>JUNE</b>	<b>JULY</b>	<b>AUGUST</b>
Boat 1 START 7498.2 / END 7698.1	72.8	211.9	199.9
Boat 2 START 7166.9 / END 7321.8	182.4	248.2	154.9
Boat 3 START 935.5 / END 960.6	21.8	35.2	25.1
Boat 4 START 1426.7/ END 1547.7	109.1	45.9	121

**Boat Operating Hours by Location**

	<b>JUNE</b>	<b>JULY</b>	<b>AUGUST</b>
Main Lake	204.3	303.6	258.8
East Bay	160	248.2	217
North Ski	21.8	35.2	25.1

**Incident Report Summary**

	<b>JUNE</b>	<b>JULY</b>	<b>AUGUST</b>
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NO REPORTS	0	0	0
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**Incident Report Detail**

<b>Incident Description</b>	<b>Location</b>

Report presented by: *Don Motteler (Marine Patrol Captain)*