

31512 Railroad Canyon Road, Canyon Lake, CA 92587

951.244.6841

www.canyonlakepoa.com

## COMMUNITY PATROL REPORT

June 2020

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

### Citations Issued

Violation	April		May		June	
	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Speed (Patrol)	1	0	2	4	0	1
Speed (Trailer)	0	190	0	85	0	90
Misc. Traffic	5	2	9	3	9	2
Bus Stop	0	3	0	0	0	0
Parking	37	24	53	147	49	208
Golf Cart	2	4	3	3	0	9
Curfew	0	0	0	0	0	1
Noise	59	7	130	6	120	22
Gate Runner	0	10	0	13	0	10
Animal Related	41	11	42	18	38	18
Solicitation	0	0	1	0	4	2
Failure to Comply	0	15	0	32	0	29
Verbal Abuse to Staff	0	5	0	4	0	10

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## Additional Information

	April	May	June
Total Calls for Service	468	833	770
Call for Service – Unable to Locate	82	122	100
Suspicious Person / Vehicle (Average Response Time)	34/7.62	66/9.67	48/11.25
Foot Patrols of Amenities and Parks	4418	4314	4250

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## Gate Entry Statistics

	April	May	June
Total Guest Passes issued by Gate	-	-	-
- Main Gate	13,600	20,949	20,686
- East Gate	9,723	14,381	13,921
- North Gate	5,339	8,550	8,591
Total Guest Entries by Gate	-	-	-
- Main Gate	26,683	40,191	39,715
- East Gate	18,457	26,761	26,707
- North Gate	10,330	15,470	15,780
Total RFID Entries by Gate	-	-	-
- Main Gate	79,294	99,350	98,520
- East Gate	41,263	49,629	55,533
- North Gate	26,365	32,822	36,064
Confiscated Guest Passes	790	688	254

## Two Guest Lane Entry Protocol\*

	April	May	June
Total time in minutes	-	-	-
- Main Gate	0	151	106
- East Gate	0	0	0

\*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

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### Incident Report Summary

	<b>April</b>	<b>May</b>	<b>June</b>
Motor Vehicle Accident	3	5	7
Vandalism	4	5	3

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### Incident Report Detail

<b>Incident Description</b>	<b>Location</b>
Motor Vehicle Accident	North Gate
Motor Vehicle Accident	East Gate
Motor Vehicle Accident	Lodge Parking Lot
Motor Vehicle Accident	CLDN
Motor Vehicle Accident	East Gate
Motor Vehicle Accident	CLDN/Vacation Dr
Motor Vehicle Accident	Vacation Dr/Bonanza Pl
Vandalism	BLM Gate
Vandalism	Lodge Restroom
Vandalism	Treasure Island

Report presented by: *William Jordan (Account Manager)*

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## Marine Patrol Report

JUNE 2020

Marine Patrol’s primary functions are to provide the community with services that include Quagga Mussel and boat safety inspections, Rules and Regulations compliance, and incident observation and reporting to the Association. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

### Citations Issued

Citation	APR	MAY	JUNE
LM.2.5 Expired/ No Registration ( State )	1	1	2
LM.2.6 Expired/ No Registration ( POA )	3	0	23
LM.2.7 Expired / No Registration at a dock or lift	1	0	0
LM.7.3 Reckless behavior while operating a motorized boat	0	0	0
GR.6.2c Failure to present valid ID	0	0	0
GR.4.4 Fishing License	3	1	2
LM.6.7 Excessive Wake	0	0	0

### Warnings Issued

Warning	APR	MAY	JUNE
LM.2.5 Expired/ No Registration ( State )	5	5	1
LM.2.6 Expired/ No Registration ( POA )	0	0	0
LM.6.19 Secure Moored Boats Required at Docks	0	0	0
LM.6.13 Follow Counter-Clockwise Pattern	1	2	2
LM.8.2 Lifejackets must be worn by all persons	3	1	4
LM.6.3 Non Compliance	7	9	21
LM.6.7 Excessive Wake	1	8	4

**Additional Information**

	<b>APRIL</b>	<b>MAY</b>	<b>JUNE</b>
Total Calls for Service	149	440	329
Boat Safety Inspection	95	339	231
Boat Tow (Out of fuel/mechanical)	15	32	32
Boat Tow (Adrift)	0	0	0
Battery Assist	3	5	1
P&C Inspector Escort Hours	5	8	8.25
Fishing License Checks	36	32	21
Quagga Inspection	30	56	59
White Tag Applied	9	16	15
Quarantine Tag Applied	0	0	0

**Boat Operating Hours**

	<b>APRIL</b>	<b>MAY</b>	<b>JUNE</b>
Boat 1 START 7213.5 / END 7286.3	150.5	61.5	72.8
Boat 2 START 6736.3 / END 6918.7	246.9	189.7	182.4
Boat 3 START 878.5 / END 900.3	0	0	21.8
Boat 4 START 1271.7/ END 1380.8	174.3	75.9	109.1

**Boat Operating Hours by Location**

	<b>APRIL</b>	<b>MAY</b>	<b>JUNE</b>
Main Lake	361.7	171.8	204.3
East Bay	210	155	160
North Ski	0	0	21.8

**Incident Report Summary**

	<b>APRIL</b>	<b>MAY</b>	<b>JUNE</b>
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NO REPORTS	0	1	0
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**Incident Report Detail**

<b>Incident Description</b>	<b>Location</b>
SUNK BOAT	3719-322 EAST BAY INCIDENT #644757

Report presented by: *Don Motteler (Marine Patrol Captain)*