

31512 Railroad Canyon Road, Canyon Lake, CA 92587

951.244.6841

www.canyonlakepoa.com

COMMUNITY PATROL REPORT

May 2020

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

Citations Issued

Violation	March		April		May	
	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Speed (Patrol)	0	12	1	0	2	4
Speed (Trailer)	0	175	0	190	0	85
Misc. Traffic	11	4	5	2	9	3
Bus Stop	0	3	0	3	0	0
Parking	29	171	37	24	53	147
Golf Cart	1	2	2	4	3	3
Curfew	0	0	0	0	0	0
Noise	36	4	59	7	130	6
Gate Runner	0	19	0	10	0	13
Animal Related	73	32	41	11	42	18
Solicitation	0	0	0	0	1	0
Failure to Comply	0	24	0	15	0	32
Verbal Abuse to Staff	0	7	0	5	0	4

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Additional Information

	March	April	May
Total Calls for Service	310	468	833
Call for Service – Unable to Locate	70	82	122
Suspicious Person / Vehicle (Average Response Time)	38/8.9	34/7.62	66/9.67
Foot Patrols of Amenities and Parks	4013	4418	4314

Gate Entry Statistics

	March	April	May
Total Guest Passes issued by Gate	-	-	-
- Main Gate	14,595	13,600	20,949
- East Gate	10,505	9,723	14,381
- North Gate	6,412	5,339	8,550
Total Guest Entries by Gate	-	-	-
- Main Gate	32,105	26,683	40,191
- East Gate	22,575	18,457	26,761
- North Gate	13,604	10,330	15,470
Total RFID Entries by Gate	-	-	-
- Main Gate	82,875	79,294	99,350
- East Gate	55,442	41,263	49,629
- North Gate	37,668	26,365	32,822
Confiscated Guest Passes	418	790	688

Two Guest Lane Entry Protocol*

	March	April	May
Total time in minutes	-	-	-
- Main Gate	0	0	151
- East Gate	0	0	0

*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

Incident Report Summary

	March	April	May
Motor Vehicle Accident	1	3	5
Vandalism	3	4	5

Incident Report Detail

Incident Description	Location
Motor Vehicle Accident	Vacation Dr
Motor Vehicle Accident	Bass Pl
Motor Vehicle Accident	Holiday Harbor
Motor Vehicle Accident	Vacation Dr/Sierra Dr
Motor Vehicle Accident	CLDN/Vacation Dr
Vandalism	Holiday Harbor
Vandalism	Indian Beach
Vandalism	Holiday Harbor
Vandalism	Emerald Park
Vandalism	Indian Beach

Report presented by: *William Jordan (Account Manager)*

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Marine Patrol Report

MAY 2020

Marine Patrol’s primary functions are to provide the community with services that include Quagga Mussel and boat safety inspections, Rules and Regulations compliance, and incident observation and reporting to the Association. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

Citations Issued

Citation	MAR	APR	MAY
LM.2.5 Expired/ No Registration (State)	1	1	1
LM.2.6 Expired/ No Registration (POA)	0	3	0
LM.2.7 Expired / No Registration at a dock or lift	3	1	0
LM.7.3 Reckless behavior while operating a motorized boat	0	0	0
GR.6.2c Failure to present valid ID	0	0	0
GR.4.4 Fishing License	3	3	1
LM.6.7 Excessive Wake	0	0	0

Warnings Issued

Warning	MAR	APR	MAY
LM.2.5 Expired/ No Registration (State)	0	5	5
LM.2.6 Expired/ No Registration (POA)	0	0	0
LM.6.19 Secure Moored Boats Required at Docks	0	0	0
LM.6.13 Follow Counter-Clockwise Pattern	2	1	2
LM.8.2 Lifejackets must be worn by all persons	1	3	1
LM.6.3 Non Compliance	0	7	9
LM.6.7 Excessive Wake	1	1	8

Additional Information

	MARCH	APRIL	MAY
Total Calls for Service	46	149	440
Boat Safety Inspection	19	95	339
Boat Tow (Out of fuel/mechanical)	8	15	32
Boat Tow (Adrift)	0	0	0
Battery Assist	1	3	5
P&C Inspector Escort Hours	2.5	5	8
Fishing License Checks	18	36	32
Quagga Inspection	7	30	56
White Tag Applied	9	9	16
Quarantine Tag Applied	0	0	0

Boat Operating Hours

	MARCH	APRIL	MAY
Boat 1 START 7152.6 / END 7213.5	82.1	150.5	61.5
Boat 2 START 6546.6 / END 6736.3	86.5	246.9	189.7
Boat 3 START 878.5 / END 878.5	0	0	0
Boat 4 START 1195.8 / END 1271.7	107.8	174.3	75.9

Boat Operating Hours by Location

	MARCH	APRIL	MAY
Main Lake	146.4	361.7	171.8
East Bay	130	210	155
North Ski	0	0	0

Incident Report Summary

	MARCH	APRIL	MAY
NO REPORTS	1	0	1

Incident Report Detail

Incident Description	Location
SUNK BOAT	3719-322 EAST BAY INCIDENT #644757

Report presented by: *Don Motteler (Marine Patrol Captain)*