

31512 Railroad Canyon Road, Canyon Lake, CA 92587

951.244.6841

www.canyonlakepoa.com

COMMUNITY PATROL

Weekly Activity Report

1/4/21 – 1/10/21

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc.

Report presented by: *William Jordan (Account Manager)*

INCIDENT REPORTS

- Thursday Jan 7, 2021 _ Vandalism Report (Patrol) at 9:23 AM – During routine patrol of Sierra Park, vulgar language was noticed to be scratched into some freshly poured concrete, near the women's restroom. The area was patrolled. No other signs of vandalism were noted. No suspects were found in the area. The Operations Dept. was notified.
- Sunday Jan 10, 2021 _ Vandalism Report (Patrol) at 8:54 PM – During lock-up patrols, human feces were discovered on the floor of the men's restroom, at Indian Beach. The area was patrolled. No other signs of vandalism were noted. No suspects were found in the area. The Operations Dept. was notified.

PATROL ACTIVITY

- **3** parking violations issued for unsightly / inoperable vehicles (GR.5.3d). **0** service calls received.
- **1** parking violations issued for long term parking (GR.5.3e). **4** service calls received.
- **18** parking violations issued for vehicles extending beyond the curb (GR.5.3f). **2** service calls received.
- **156** other parking violations issued. **5** service calls received.
- **3** misc. traffic violations issued. **3** service calls received.
- **2** noise violations issued. **10** service calls received.
- **0** golf cart related violations issued. **0** service calls received.

- 2 animal related violations issued. 12 service calls received.
 - 3 gate runner violations issued.
-

SPEED ENFORCEMENT ACTIVITY

- **Monday: 2 Citations Issued**
 - Mobile Enforcement Conducted 10:30 AM – 12:15 PM
 - Mobile Enforcement Conducted 12:45 PM – 1:30 PM
- **Tuesday: 1 Citation Issued**
 - Mobile Enforcement Conducted 3:45 PM – 4:15 PM
- **Wednesday: 3 Citation Issued**
 - Stationary Enforcement Conducted 5:15 PM – 5:30 PM at North Causeway
- **Thursday: 0 Citation Issued**
 - Stationary Enforcement Conducted 10:58 AM – 12:00 PM at CLDN/Red Setter Dr
 - Mobile Enforcement Conducted 2:45 PM – 4:45 PM
- **Friday: 2 Citations issued**
 - Mobile Enforcement Conducted 10:45 AM – 12:15 PM
 - Stationary Enforcement Conducted 12:15 PM – 1:30 PM at CLDS/Early Round Dr
 - Mobile Enforcement Conducted 3:30 PM – 5:45 PM
- **Saturday: 0 Citations Issued**
 - Mobile Enforcement Conducted 10:45 AM – 2:30 PM
 - Mobile Enforcement Conducted 3:15 PM – 5:30 PM
- **Sunday: 1 Citations Issued**
 - Mobile Enforcement Conducted 10:30 AM – 12:00 PM
 - Mobile Enforcement Conducted 12:15 PM – 1:30 PM at Vacation Dr/Green Pine Dr

**“Stationary Enforcement” is conducted at a fixed location, whereas “Mobile Enforcement” is conducted while the Community Patrol vehicle is moving.

The speed trailers were deployed at various locations throughout the week. A total of 0 citations were issued. (All speed trailers are out for service.)

ADDITIONAL INFORMATION

Total Calls for Service	70
Calls for Service – Unable to Locate	33
Motor Vehicle Accidents	0
Vandalism of Amenities	1 – Sierra Park-Concrete damage 2 – Indian Beach-Men’s restroom
<i>(Average Response Time)</i>	6/7.33
Foot Patrols of Amenities and Parks	1193

Calls for Service are responded to in the following order:

1. Time sensitive calls (Primary)
 - a. POA property, Tripped Alarm calls (Burglar/Fire)
 - b. Suspicious Persons/Vehicles/Activity
 - c. Trespassing
 - d. Speeding
 - e. Gate Runners
2. Time sensitive calls (Secondary)
 - a. Nuisance Animal (Dog barking)
 - b. Noise complaint
 - c. Fishing
 - d. Pet violation
3. Other calls
 - a. POA rule violations (Signs/Flags)
 - b. Parking

GATE ENTRY STATISTICS

Total Guest Passes Issued by Gate	
- Main Gate	3,542
- East Gate	2,354
- North Gate	1,536
Total Guest Entries by Gate	
- Main Gate	8,052
- East Gate	5,216
- North Gate	3,112

Total RFID Entries by Gate	
- Main Gate	23,300
- East Gate	7,538*
- North Gate	7,657
Confiscated Guest Passes	19

*Report error – data not available for several days

TWO GUEST LANE ENTRY PROTOCOL*

Total time in minutes	
- Main Gate	17
- East Gate	0

*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

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COMMUNITY PATROL

Weekly Activity Report

1/11/21 – 1/17/21

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc.

Report presented by: *William Jordan (Account Manager)*

INCIDENT REPORTS

- Tuesday Jan 12, 2021 _ Vandalism Report (Patrol) at 2:09 AM – During routine patrols of the Fairway Estates area, patrol found the Big Tee exit gate to be damaged. One side of the gate was forced in the wrong direction, which damaged the hinges. The area was patrolled, no other signs of damage were noted. No suspects were found in the area. The Operations Dept. was notified.
- Tuesday Jan 12, 2021 _ Vandalism Report (Patrol) at 7:17 AM – During routine patrols, vandalism of the freshly poured concrete at Sierra Park, was discovered. Someone carved their initials into the concrete. The area was patrolled. No other signs of vandalism were noted. The Operations Dept. was notified.
- Thursday Jan 14, 2021 _ Vandalism Report (Patrol) at 3:15 PM – During concrete watch at Holiday Harbor, vandalism of freshly poured concrete was noticed by Community Patrol and the concrete workers. [REDACTED], (Young adult) of [REDACTED], and friends took responsibility for the vandalism. A citation was issued and the Operations Dept. was notified.
- Saturday Jan 16, 2021 _ Accident Report (Patrol) at 2:00 PM – Community Patrol Officers at the Main Gate, reported a vehicle accident. While exiting the Senior Center parking lot, a driver lost control of his vehicle and hit the digital sign posted at the exit lane. The sign was completely destroyed. The driver was identified as [REDACTED]. No injuries were noted.
- Saturday Jan 16, 2021 _ Vandalism Report (Patrol) at 10:33 PM – While on lock-up patrol, the men's restroom of the Tennis Courts was found to be vandalized. The sink was forcibly removed from the wall and smashed on the floor. The area was patrolled,

no other signs of vandalism were noted. No suspects were found in the area. The Operations Dept. was notified.

PATROL ACTIVITY

- **2** parking violations issued for unsightly / inoperable vehicles (GR.5.3d). **0** service calls received.
 - **0** parking violations issued for long term parking (GR.5.3e). **7** service calls received.
 - **8** parking violations issued for vehicles extending beyond the curb (GR.5.3f). **0** service calls received.
 - **128** other parking violations issued. **3** service calls received.
 - **0** misc. traffic violations issued. **6** service calls received.
 - **1** noise violations issued. **12** service calls received.
 - **0** fishing related violations issued. **2** service calls received.
 - **2** animal related violations issued. **17** service calls received.
 - **6** gate runner violations issued.
-

SPEED ENFORCEMENT ACTIVITY

- **Monday: 1 Citations Issued**
 - Mobile Enforcement Conducted 10:45 AM – 12:30 PM
 - Mobile Enforcement Conducted 3:30 PM – 5:30 PM
- **Tuesday: 3 Citation Issued**
 - Stationary Enforcement Conducted 11:00 AM – 11:45 PM at CLDN/White Wake Dr
 - Stationary Enforcement Conducted 3:30 PM – 4:30 PM at North Causeway
- **Wednesday: 0 Citation Issued**
 - Stationary Enforcement Conducted 11:00 AM – 12:00 PM at CLDN/Vacation Dr
 - Stationary Enforcement Conducted 12:15 PM – 1:30 PM at CLDN/White Wake Dr
 - Stationary Enforcement Conducted 2:00 PM – 4:00 PM at CLDN/Cove View St
- **Thursday: 1 Citation Issued**
 - Mobile Enforcement Conducted 10:30 AM – 12:30 PM
 - Mobile Enforcement Conducted 3:30 PM – 5:30 PM
- **Friday: 0 Citations issued**
 - Mobile Enforcement Conducted 11:15 AM – 1:00 PM

- Stationary Enforcement Conducted 1:00 PM – 2:30 PM at CLDS/Pheasant Dr
- Stationary Enforcement Conducted 4:00 PM – 4:45 PM at North Causeway
- **Saturday: 0 Citations Issued**
 - Mobile Enforcement Conducted 10:30 AM – 1:15 PM
- **Sunday: 1 Citations Issued**
 - Mobile Enforcement Conducted 10:45 AM – 12:00 PM
 - Stationary Enforcement Conducted 12:30 PM – 5:30 PM at North Causeway

**“Stationary Enforcement” is conducted at a fixed location, whereas “Mobile Enforcement” is conducted while the Community Patrol vehicle is moving.

The speed trailers were deployed at various locations throughout the week. A total of **44** citations were issued.

ADDITIONAL INFORMATION

Total Calls for Service	98
Calls for Service – Unable to Locate	48
Motor Vehicle Accidents	1 – CLDS/Main Gate
Vandalism of Amenities	1 – Big Tee-exit gate damage 2 – Sierra Park-Concrete damage 3 – Holiday Harbor-Concrete damage 4 – Tennis Court Restroom-Sink damage
<i>(Average Response Time)</i>	2/8.5
Foot Patrols of Amenities and Parks	1115

Calls for Service are responded to in the following order:

1. Time sensitive calls (Primary)
 - a. POA property, Tripped Alarm calls (Burglar/Fire)
 - b. Suspicious Persons/Vehicles/Activity
 - c. Trespassing
 - d. Speeding
 - e. Gate Runners
2. Time sensitive calls (Secondary)
 - a. Nuisance Animal (Dog barking)
 - b. Noise complaint
 - c. Fishing

- d. Pet violation
- 3. Other calls
 - a. POA rule violations (Signs/Flags)
 - b. Parking

GATE ENTRY STATISTICS

Total Guest Passes Issued by Gate	
- Main Gate	3,423
- East Gate	2,373
- North Gate	1,578
Total Guest Entries by Gate	
- Main Gate	7,842
- East Gate	5,352
- North Gate	3,327
Total RFID Entries by Gate	
- Main Gate	17,623
- East Gate	9,909
- North Gate	6,131
Confiscated Guest Passes	16

TWO GUEST LANE ENTRY PROTOCOL*

Total time in minutes	
- Main Gate	5
- East Gate	0

*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

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COMMUNITY PATROL

Weekly Activity Report

1/18/21 – 1/24/21

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc.

Report presented by: *Ebony DeBow (Account Manager)*

INCIDENT REPORTS

- Wednesday Jan 20, 2021 _ Accidents Report (Resident call) at 10:20 PM – Received a call from a resident of [REDACTED] stating that someone in the residence backed into an electrical box near the street and there were some wires exposed. Officer made contact with resident and got their information. Watch Commander contacted Edison in regards to the damage and the exposed wires and they advised him to contact RSO due to it involving a vehicle. Edison and RSO stated that wires are not hazardous.
- Friday Jan 22, 2021 _ Vandalism Report (Patrol) at 4:33 AM – While conducting routine unlocks of the 6th Tee Tunnel, the latch that locks the gate was found to be vandalized, and broken. The lock and latch had been forced open. The area was patrolled further and no other vandalism was found. The Operations Dept. was notified.
- Saturday Jan 23, 2021 _ Vandalism Report (Patrol) at 5:17 PM – During routine patrols at Holiday Harbor, the men's restroom was found to be vandalized. A roll of paper towels had been dispensed into the toilets, urinals, on the wall and in the trash cans. The area was patrolled. No other signs of vandalism were noted. The Operations Dept. was notified.
- Sunday Jan 24, 2021 _ Vandalism Report (Patrol) 10:22 PM – During routine lockups of in Indian Beach restrooms, the men's restrooms was found to be vandalized. The paper towel dispenser was ripped of the wall. The area was patrolled further and no other damage was found. The Operations Dept. was notified.

PATROL ACTIVITY

- **4** parking violations issued for unsightly / inoperable vehicles (GR.5.3d). **0** service calls received.
- **0** parking violations issued for long term parking (GR.5.3e). **7** service calls received.
- **5** parking violations issued for vehicles extending beyond the curb (GR.5.3f). **1** service calls received.
- **149** other parking violations issued. **4** service calls received.
- **0** misc. traffic violations issued. **6** service calls received.
- **0** noise violations issued. **4** service calls received.
- **0** fishing related violations issued. **2** service calls received.
- **0** animal related violations issued. **4** service calls received.
- **2** gate runner violations issued.

SPEED ENFORCEMENT ACTIVITY

- **Monday: 1 Citation Issued**
 - Mobile Enforcement Conducted 10:50 AM – 12:16 PM
 - Mobile Enforcement Conducted 3:15 PM – 5:22 PM
- **Tuesday: 2 Citations Issued**
 - Mobile Enforcement Conducted 10:33 AM – 11:56 AM
 - Stationary Enforcement Conducted 12:27 PM – 1:35 PM at CLDS/Pheasant
- **Wednesday: 2 Citations Issued**
 - Mobile Enforcement Conducted 10:52 AM – 12:45 PM
 - Mobile Enforcement Conducted 12:56 PM – 1:24 PM
 - Stationary Enforcement Conducted 1:24 PM – 2:00 PM CLDS/Pheasant
 - Mobile Enforcement 2:00 PM – 3:06 PM
 - Mobile Enforcement 3:06 PM – 3:45 PM
 - Stationary Enforcement 3:45 – 4:07 PM
 - Mobile Enforcement 4:17 PM – 5:40 PM
- **Thursday: 1 Citation Issued**
 - Mobile Enforcement Conducted 10:45 AM – 1:04 PM
 - Stationary Speed Enforcement 1:05 PM – 2:11 PM/Yellow Feather and Sea Horse Circle
 - Mobile Speed Enforcement 2:11 PM – 2:33 PM
 - Mobile Speed Enforcement 3:09 – 5:00 PM

- **Friday: 1 Citation Issued**
 - Mobile Enforcement Conducted 11:51 AM – 3:17 PM
- **Saturday: 0 Citations Issued**
 - No Enforcement Conducted
- **Sunday: 0 Citations Issued**
 - No Enforcement Conducted

**“Stationary Enforcement” is conducted at a fixed location, whereas “Mobile Enforcement” is conducted while the Community Patrol vehicle is moving.

The speed trailers were deployed at various locations throughout the week. A total of **71** citations were issued.

ADDITIONAL INFORMATION

Total Calls for Service	61
Calls for Service – Unable to Locate	22
Motor Vehicle Accidents	1 – Giant Fir
Vandalism of Amenities	1 – Country Club Tunnel Gate 2 – Holiday Harbor restroom – Paper Towels 3 – Sierra Park Restroom – Paper Towel Dispenser
<i>(Average Response Time)</i>	2/12
Foot Patrols of Amenities and Parks	1072

Calls for Service are responded to in the following order:

1. Time sensitive calls (Primary)
 - a. POA property, Tripped Alarm calls (Burglar/Fire)
 - b. Suspicious Persons/Vehicles/Activity
 - c. Trespassing
 - d. Speeding
 - e. Gate Runners
2. Time sensitive calls (Secondary)
 - a. Nuisance Animal (Dog barking)
 - b. Noise complaint

- c. Fishing
 - d. Pet violation
 - 3. Other calls
 - a. POA rule violations (Signs/Flags)
 - b. Parking
-

GATE ENTRY STATISTICS

Total Guest Passes Issued by Gate	
- Main Gate	3,412
- East Gate	2,230
- North Gate	1,527
Total Guest Entries by Gate	
- Main Gate	7,885
- East Gate	5,253
- North Gate	3,301
Total RFID Entries by Gate	
- Main Gate	23,525
- East Gate	12,614
- North Gate	7,398
Confiscated Guest Passes	15

TWO GUEST LANE ENTRY PROTOCOL*

Total time in minutes	
- Main Gate	0
- East Gate	0

*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

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COMMUNITY PATROL

Weekly Activity Report

1/25/21 – 1/31/21

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc.

Report presented by: *Ebony DeBow (Account Manager)*

INCIDENT REPORTS

- Tuesday, Jan 26, 2021 _ Vandalism Report (Patrol) 4:00 AM – While attempting to unsecure the 6th Tee Tunnel gate, the latch that secures the gate closed was found to be vandalized. The area was patrolled and no other vandalism was reported. Operations was notified and gate was secured due to flooding.
- Friday Jan 29, 2021 _ Vandalism Report (Patrol) at 7:05 PM – While conducting routine locks of the 6th Tee Tunnel, the fence that secures the tunnel was found to be vandalized and removed with the lock still attached. The gate was forcibly removed. The area was patrolled further and no other vandalism was found. The Operations Dept. was notified.

PATROL ACTIVITY

- **0** parking violations issued for long term parking (GR.5.3e). **5** service calls received.
- **3** parking violations issued for vehicles extending beyond the curb (GR.5.3f). **1** service calls received.
- **108** other parking violations issued. **11** service calls received.
- **2** misc. traffic violations issued. **1** service calls received.
- **3** noise violations issued. **8** service calls received.
- **1** golf cart related violations issued. **0** service calls received.
- **0** fishing related violations issued. **1** service calls received.
- **0** animal related violations issued. **9** service calls received.

- 2 gate runner violations issued.
-

SPEED ENFORCEMENT ACTIVITY

- **Monday: 1 Citation Issued**
 - Mobile Enforcement Conducted 10:35 AM – 12:45 PM
- **Tuesday: 5 Citations Issued**
 - Mobile Enforcement Conducted 10:33 AM – 11:45 AM
 - Stationary Enforcement Conducted 11:45 AM – 12:18 PM at North Causeway
 - Mobile Enforcement Conducted 12:45 PM – 3:00 PM
 - Mobile Enforcement Conducted 3:30 PM – 5:00 PM
 - Mobile Enforcement Conducted 5:10 PM – 5:45 PM
- **Wednesday: 6 Citations Issued**
 - Mobile Enforcement Conducted 10:42 AM – 11:55 AM
 - Stationary Enforcement Conducted 11:55 AM – 12:50 PM at North Causeway
 - Mobile Enforcement Conducted 1:10 PM – 3:17 PM
 - Mobile Enforcement Conducted 4:51 PM – 5:03 PM
 - Stop Sign Enforcement Conducted 5:13 PM – 5:45 PM at Hoofbeat and Longhorn
- **Thursday: 1 Citation Issued**
 - Mobile Enforcement Conducted 3:17 PM – 3:43 PM
 - Stationary Enforcement Conducted 3:45 PM – 4:45 PM
- **Friday: 0 Citations issued**
 - Mobile Enforcement Conducted 11:49 AM – 1:30 PM
- **Saturday: 0 Citations Issued**
 - Mobile Enforcement Conducted 10:57 AM – 1:26 PM
 - Mobile Enforcement Conducted 3:26 PM – 4:14 PM
- **Sunday: 0 Citations Issued**
 - Mobile Enforcement Conducted 10:53 AM – 1:09 PM
 - Mobile Enforcement Conducted 3:50 PM – 5:24 PM

**“Stationary Enforcement” is conducted at a fixed location, whereas “Mobile Enforcement” is conducted while the Community Patrol vehicle is moving.

The speed trailers were deployed at various locations throughout the week. A total of **72** citations were issued.

ADDITIONAL INFORMATION

Total Calls for Service	82
Calls for Service – Unable to Locate	11
Motor Vehicle Accidents	0
Vandalism of Amenities	1 – Country Club Tunnel Gate 2 – Country Club Tunnel Gate
<i>(Average Response Time)</i>	8.1/10
Foot Patrols of Amenities and Parks	1062

Calls for Service are responded to in the following order:

1. Time sensitive calls (Primary)
 - a. POA property, Tripped Alarm calls (Burglar/Fire)
 - b. Suspicious Persons/Vehicles/Activity
 - c. Trespassing
 - d. Speeding
 - e. Gate Runners
2. Time sensitive calls (Secondary)
 - a. Nuisance Animal (Dog barking)
 - b. Noise complaint
 - c. Fishing
 - d. Pet violation
3. Other calls
 - a. POA rule violations (Signs/Flags)
 - b. Parking

GATE ENTRY STATISTICS

Total Guest Passes Issued by Gate	
- Main Gate	3,404
- East Gate	2,204
- North Gate	1,445
Total Guest Entries by Gate	
- Main Gate	7,893

- East Gate	5,163
- North Gate	3,093
Total RFID Entries by Gate	
- Main Gate	23,525
- East Gate	12,614
- North Gate	7,398
Confiscated Guest Passes	16

TWO GUEST LANE ENTRY PROTOCOL*

Total time in minutes	
- Main Gate	5
- East Gate	0

*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

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COMMUNITY PATROL

Weekly Activity Report

12/28/20 – 1/3/21

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc.

Report presented by: *William Jordan (Account Manager)*

INCIDENT REPORTS

- Thursday Dec 31, 2020 _ Vandalism Report (Patrol) at 9:06 PM – While on routine patrol, vandalism of the Tennis Court Men's Room was discovered in the form of graffiti. The rest of the area was patrolled. No other signs of vandalism were noted. The Operations Dept. was notified.
 - Friday Jan 1, 2021 _ Vandalism Report (Patrol) at 1:42 AM – While on routine patrol, vandalism of the concrete at steelhead Park was discovered. Believed to be the result of fireworks. The area was patrolled. No other signs of vandalism were noted. The Operations Dept. was notified.
 - Friday Jan 1, 2021 _ Accident Report at 3:36 AM – Community Patrol received a report of a vehicle accident near 23451 CLDN. Patrol responded and reports no injuries, no POA property damage and no need for traffic control.
-

PATROL ACTIVITY

- **3** parking violations issued for unsightly / inoperable vehicles (GR.5.3d). **0** service calls received.
- **3** parking violations issued for long term parking (GR.5.3e). **4** service calls received.
- **11** parking violations issued for vehicles extending beyond the curb (GR.5.3f). **1** service calls received.
- **129** other parking violations issued. **10** service calls received.
- **0** misc. traffic violations issued. **2** service calls received.

- 1 noise violations issued. 5 service calls received.
- 1 fishing related violations issued. 0 service calls received.
- 6 animal related violations issued. 10 service calls received.
- 1 verbal abuse violations issued.
- 6 gate runner violations issued.

SPEED ENFORCEMENT ACTIVITY

- **Monday: 0 Citations Issued**
 - Mobile Enforcement Conducted 10:30 AM – 12:15 PM
 - Mobile Enforcement Conducted 3:00 PM – 4:00 PM
 - Stationary Enforcement Conducted 4:00 PM – 5:30 PM at Vacation Dr/Green Pine Dr
- **Tuesday: 1 Citation Issued**
 - Mobile Enforcement Conducted 10:45 AM – 1:15 PM
 - Stationary Enforcement Conducted 11:15 PM – 12:00 PM at CLDS/Pheasant Dr
 - Mobile Enforcement Conducted 11:30 AM – 12:00 PM
 - Mobile Enforcement Conducted 12:15 PM – 12:30 PM
 - Mobile Enforcement Conducted 12:15 PM – 1:00 PM
 - Stationary Enforcement Conducted 1:00 PM – 1:45 PM at North Causeway
 - Mobile Enforcement Conducted 1:45 PM – 2:15 PM
 - Stationary Enforcement Conducted 2:15 PM – 2:30 PM at CLDS/Pheasant Dr
 - Mobile Enforcement Conducted 3:15 PM – 5:15 PM
- **Wednesday: 2 Citation Issued**
 - Mobile enforcement Conducted 10:45 AM – 11:45 AM
 - Mobile enforcement Conducted 12:00 PM – 12:30 PM
 - Stationary enforcement Conducted 12:30 PM – 12:45 PM at CLDS/Pheasant Dr
 - Mobile enforcement Conducted 1:00 PM – 1:30 PM
 - Mobile enforcement Conducted 2:45 PM – 4:00 PM
 - Mobile enforcement Conducted 4:15 PM – 5:30 PM
- **Thursday: 2 Citation Issued**
 - Mobile Enforcement Conducted 10:30 AM – 11:45 PM
 - Mobile Enforcement Conducted 12:00 PM – 2:15 PM
 - Stationary Enforcement Conducted 3:00 PM – 5:00 PM at CLDS/Early Round Dr
- **Friday: 2 Citations issued**
 - Mobile Enforcement Conducted 10:15 AM – 12:30 PM
 - Stationary Enforcement Conducted 3:00 PM – 5:15 PM at CLDS/Early Round Dr

- **Saturday: 0 Citations Issued**
 - Mobile Enforcement Conducted 10:15 AM – 11:15 AM
- **Sunday: 0 Citations Issued**
 - Mobile Enforcement Conducted 10:15 AM – 11:30 PM
 - Mobile Enforcement Conducted 3:00 PM – 5:00 PM

**“Stationary Enforcement” is conducted at a fixed location, whereas “Mobile Enforcement” is conducted while the Community Patrol vehicle is moving.

The speed trailers were deployed at various locations throughout the week. A total of **0** citations were issued. (All speed trailers are out of service)

ADDITIONAL INFORMATION

Total Calls for Service	68
Calls for Service – Unable to Locate	35
Motor Vehicle Accidents	1 - near 23451 CLDN
Vandalism of Amenities	1 – Tennis Court Men’s Room-Graffiti 2 – Steelhead Park-Concrete damage
<i>(Average Response Time)</i>	10/8.00
Foot Patrols of Amenities and Parks	1162

Calls for Service are responded to in the following order:

1. Time sensitive calls (Primary)
 - a. POA property, Tripped Alarm calls (Burglar/Fire)
 - b. Suspicious Persons/Vehicles/Activity
 - c. Trespassing
 - d. Speeding
 - e. Gate Runners
2. Time sensitive calls (Secondary)
 - a. Nuisance Animal (Dog barking)
 - b. Noise complaint
 - c. Fishing
 - d. Pet violation
3. Other calls
 - a. POA rule violations (Signs/Flags)
 - b. Parking

GATE ENTRY STATISTICS

Total Guest Passes Issued by Gate	
- Main Gate	3,301
- East Gate	1,895
- North Gate	1,388
Total Guest Entries by Gate	
- Main Gate	7,332
- East Gate	4,115
- North Gate	2,568
Total RFID Entries by Gate	
- Main Gate	20,799
- East Gate	7,723*
- North Gate	6,526
Confiscated Guest Passes	22

*Report error – data not available for several days

TWO GUEST LANE ENTRY PROTOCOL*

Total time in minutes	
- Main Gate	11
- East Gate	0

*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

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Marine Patrol Report

JANUARY 2021

Marine Patrol's primary functions are to provide the community with services that include Quagga Mussel and boat safety inspections, Rules and Regulations compliance, and incident observation and reporting to the Association. In the table below, the "Calls for Service" column reflects the number of calls made by community members based on the violation type.

Citations Issued

Citation	NOV	DEC	JAN
LM.2.5 Expired/ No Registration (State)	0	0	0
LM.2.6 Expired/ No Registration (POA)	1	0	0
LM.2.7 Expired / No Registration at a dock or lift	1	1	1
LM.7.3 Reckless behavior while operating a motorized boat	0	0	0
LM.9.11 Stay Within 100ft of the Centerline Buoys	0	0	0
GR.4.4 Fishing License	7	2	2
LM.6.7 Excessive Wake	3	0	0

Warnings Issued

Warning	NOV	DEC	JAN
LM.2.5 Expired/ No Registration (State)	0	0	0
LM.2.6 Expired/ No Registration (POA)	0	1	0
FLC FISHING LICENSE	2	1	0
LM.6.13 Follow Counter-Clockwise Pattern	0	1	1
LM.8.2 Lifejackets must be worn by all persons	0	1	0
LM.6.3 Non Compliance	6	7	2
LM.6.7 Excessive Wake	1	1	2

Additional Information

	NOVEMBER	DECEMBER	JANUARY
Total Calls for Service	40	40	31
Boat Safety Inspection	13	17	14
Boat Tow (Out of fuel/mechanical)	5	8	3
Boat Tow (Adrift)	1	1	0
Battery Assist	1	2	1
P&C Inspector Escort Hours	9.5	3.3	7.1
Fishing License Checks	20	22	16
Quagga Inspection	17	12	19
White Tag Applied	8	5	7
Quarantine Tag Applied	0	0	0

Boat Operating Hours

	NOVEMBER	DECEMBER	JANUARY
Boat 1 START 8272.9 / END 8331.0	104.9	137.7	58.1
Boat 2 START 7712.3 / END 7850.2	101.1	57.9	137.9
Boat 3 START 983.1 / END 988.0	6.4	1.7	4.9
Boat 4 START 1952.4/ END 1992.2	69.6	123.0	39.8

Boat Operating Hours by Location

	NOVEMBER	DECEMBER	JANOARY
Main Lake	165.4	165.3	124.0
East Bay	110.2	155.0	116.7
North Ski	6.4	1.7	4.9

Incident Report Summary

	NOVEMBER	DECEMBER	JANUARY
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NO REPORTS	0	0	0
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Incident Report Detail

Incident Description	Location

Report presented by: *Don Motteler (Marine Patrol Captain)*