

31512 Railroad Canyon Road, Canyon Lake, CA 92587

951.244.6841

www.canyonlakepoa.com

COMMUNITY PATROL REPORT

September 2022

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

Citations Issued

Violation	July		August		September	
	Calls for Service	Cites	Calls for service	Cites	Calls for service	Cites
Speed (Patrol)	5	8	0	0	12	0
Speed (Trailer)	NA		NA	22	NA	42
Parking – 5.3d Unsightly / Inoperable Vehicles	0	0	1	4	1	3
Parking – 5.3e Long Term	30	11	9	3	15	3
Parking – 5.5a RVs	6	8	2	1	2	7
Parking 5.5c Trailers	3	11	2	11	8	4
Noise	53	6	18	1	23	7
Bus Stop	0	0	0	1	0	0
Gate Runner	82	12	40	3	46	5
Fishing Related	6	2	13	1	3	0
Golf Cart Related	9	47	7	14	3	8
Animal Related	14	7	13	2	13	2
Solicitation	0	0	3	0	6	2
Verbal Abuse to Staff	0	4	0	4	NA	2

Continued on next page

Additional Information

	July	August	September
Total Calls for Service	298	123	129
Call for Service – Unable to Locate	71	59	40
Suspicious Person / Vehicle (Average Response Time)	20/7.3	2	9/8.3

Gate Entry Statistics

	July	August	September
Total Guest Passes issued by Gate	-	-	-
- Main Gate	18,525	16,270	14,392
- East Gate	12,900	6,390	14,439
- North Gate	8,389	4,218	6,895
Total Guest Entries by Gate	-	-	-
- Main Gate	40,841	37,778	20,390
- East Gate	27,325	20,366	12,898
- North Gate	16,292	12,115	7,335
Total RFID Entries by Gate	-	-	-
- Main Gate	116,245	127,465	122,063
- East Gate	60,176	65,783	71,833
- North Gate	37,907	42,961	46,739
Confiscated Guest Passes	136	74	79

Two Guest Lane Entry Protocol*

	July	August	September
Total time in minutes	-	-	-
- Main Gate	136	95	65
- East Gate	35	5	23

*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

Incident Report Summary

	July	August	September
Motor Vehicle Accident	2	0	1
Vandalism	10	2	3

Incident Report Detail

Incident Description	Location
<p>Motor Vehicle Accidents-</p> <ol style="list-style-type: none">1. On September 4th, 2022 a golf cart was in a single vehicle accident near the main causeway on Canyon Lake Dr. S. Traffic control was provided by community patrol while CLFD, AMR, and RSO attended to the occupants of the golf cart.	<ol style="list-style-type: none">1. Main Causeway
<p>Vandalism-</p> <ol style="list-style-type: none">1. On September 17th, 2022 graffiti was found on the picnic table at vacation park. Officer continued their patrol no further damage was found; Operations was notified.2. On September 21st, 2022 while the officer was patrolling Diamond Point Park the officer noticed graffiti on the playground sign and on the outhouse. The officer conducted a further patrol of the park and found no further damages. Operations was notified of the vandalism3. On September 21st, 2022 while conducting a patrol at outrigger park, patrol officer found graffiti on the back of the playground sign. After conducting a further patrol and no other damages were found, Operations was notified.	<ol style="list-style-type: none">1. Vacation Park2. Diamond Point Park3. Outrigger Park

Report presented by: *Zachary Wells (Community Patrol Captain)*