

31512 Railroad Canyon Road, Canyon Lake, CA 92587

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COMMUNITY PATROL REPORT

November 2022

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

Citations Issued

Violation	September		October		November	
	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Speed (Patrol)	12	0	6	0	1	3
Speed (Trailer)	N/A	42	N/A	68	N/A	21
Long Term Parking	15	3	4	2	5	1
Noise	23	7	47	0	18	4
Gate Runner	46	5	61	2	28	3
Verbal Abuse to Staff	N/A	2	0	0	N/A	2

Additional Information

	September	October	November
Total Calls for Service	129	215	52
Call for Service – Unable to Locate	40	95	40
Total Number of Citations Issued	N/A	N/A	269

Gate Entry Statistics

	September	October	November
Total Guest Passes issued by Gate	-	-	-
- Main Gate	14,392	25,371	29,704
- East Gate	14,439	19,393	19,249
- North Gate	6,895	15,316	12,635
Total Guest Entries by Gate	-	-	-
- Main Gate	20,390	39,172	33,105
- East Gate	12,898	24,187	21,696
- North Gate	7,335	15,798	13,594
Total RFID Entries by Gate	-	-	-
- Main Gate	122,063	135,367	130,363
- East Gate	71,833	73,797	69,217
- North Gate	46,739	41,638	38,507
Confiscated Guest Passes	79	68	82

Two Guest Lane Entry Protocol*

	September	October	November
Total time in minutes	-	-	-
- Main Gate	65	53	415
- East Gate	23	27	375

*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

Incident Report Detail

Incident Description	Location
On 11-19-2022 Road Patrol officer found toilet paper wrapped around at tree at Lions Park. Ops was notified and the toilet paper was cleaned up.	1. Lions Park

On 11-06-2022 while patrolling Indian beach Road Patrol officer found graffiti on the picnic table. Operations was notified.	2. Indian Beach
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Report presented by: *Zach Wells (Community Patrol Captain)*