

31512 Railroad Canyon Road, Canyon Lake, CA 92587

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## COMMUNITY PATROL REPORT

October 2022

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

### Citations Issued

Violation	August		September		October	
	Calls for service	Cites	Calls for service	Cites	Calls for service	Cites
Speed (Patrol)	0	0	12	0	6	0
Speed (Trailer)	N/A	22	N/A	42	N/A	68
Parking – 5.3d Unsightly / Inoperable Vehicles	1	4	1	3	2	2
Parking – 5.3e Long Term	9	3	15	3	4	2
Parking – 5.5a RVs	2	1	2	7	4	2
Parking 5.5c Trailers	2	11	8	4	5	2
Noise	18	1	23	7	47	0
Bus Stop	0	1	0	0	0	0
Gate Runner	40	3	46	5	61	2
Fishing Related	13	1	3	0	4	0
Golf Cart Related	7	14	3	8	9	6
Animal Related	13	2	13	2	37	4
Solicitation	3	0	6	2	11	1
Verbal Abuse to Staff	0	4	NA	2	0	0

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### Additional Information

	August	September	October
Total Calls for Service	123	129	215
Call for Service – Unable to Locate	59	40	95
Suspicious Person / Vehicle (Average Response Time)	2	9/8.3	25/7

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### Gate Entry Statistics

	August	September	October
Total Guest Passes issued by Gate	-	-	-
- Main Gate	16,270	14,392	25,371
- East Gate	6,390	14,439	19,393
- North Gate	4,218	6,895	15,316
Total Guest Entries by Gate	-	-	-
- Main Gate	37,778	20,390	39,172
- East Gate	20,366	12,898	24,187
- North Gate	12,115	7,335	15,798
Total RFID Entries by Gate	-	-	-
- Main Gate	127,465	122,063	135,367
- East Gate	65,783	71,833	73,797
- North Gate	42,961	46,739	41,638
Confiscated Guest Passes	74	79	68

### Two Guest Lane Entry Protocol\*

	August	September	October
Total time in minutes	-	-	-
- Main Gate	95	65	53
- East Gate	5	23	27

\*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

## Incident Report Summary

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	August	September	October
Motor Vehicle Accident	0	1	0
Vandalism	2	3	2

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## Incident Report Detail

Incident Description	Location
Motor Vehicle Accidents- No accidents were reported for the month of October.	1. N/A
Vandalism- <ol style="list-style-type: none"><li>1. While locking the Eastport Men's restroom the officer found, someone had purposely spilt soda all over the stall in the bathroom and proceeded to clog the toilet with the cup. Officer conducted a further patrol and no other vandalism was found. Ops was contacted for cleaning.</li><li>2. While the officer was patrolling Holiday Harbor, the officer found graffiti on the pillars next to the volleyball courts. Officer conducted a further patrol and no other vandalism was found. Ops was contacted for cleaning.</li><li>3. While the officer was patrolling the tennis courts, they noticed that the flag pole at court# 3 had graffiti on the pole. Officer conducted a further patrol and no other vandalism was found. Ops was contacted for cleaning.</li></ol>	<ol style="list-style-type: none"><li>1. Eastport Park</li><li>2. Holiday Harbor</li><li>3. Tennis Courts</li></ol>

Report presented by: *Zachary Wells (Community Patrol Captain)*