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COMMUNITY PATROL REPORT

September 2023

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

Category	# of Activities (August)	# of Activities (Sept.)
Property Damage	23	29
Vandalism	7	2
Parking & Vehicular Violations	589	523
Unauthorized Entries	6	11
Golf Cart Violations	13	13
Total	638	578

Vandalism

Category	August 2023	Sept. 2023	Change (#)	Change (%)
Accidents	23	29	6	26.1%
Vandalism	7	2	-5	-71.4%
Total	30	31	1	3.3%

Additional Information

	July	August	September
Total Calls for Service	254	167	220
Call for Service – Unable to Locate	93	48	82
Total Number of Citations Issued to Guests	N/A	369	323
Total Number of Citations Issued to Contractors	N/A	75	2
Total number of full citations	N/A	125	169
Total number of Warning Citations	N/A	475	360

E-Bikes

Total Calls for Service	N/A	8	11
Call for Service -Unable to locate	N/A	5	17
Routine Patrol by CP	N/A	8	16
Total Number of Citations	N/A	3	3

Gate Entry Statistics

	July	August	September
Total Guest Passes issued by Gate	-	-	-
- Main Gate	18,766	16,040	15,400
- East Gate	12,4336	10,184	9,899
- North Gate	8,302	6,779	6,481
Total Guest Entries by Gate	-	-	-
- Main Gate	40,513	36,241	34,409
- East Gate	26,864	23,131	22,477
- North Gate	16,273	14,491	13,373
Total RFID Entries by Gate	-	-	-
- Main Gate	139,089	222,241	222,256
- East Gate	71,662	305,300	84,338
- North Gate	37,046	55,693	53,291
Confiscated Guest Passes	116	110	86

Two Guest Lane Entry Protocol*

	July	August	September
Total time in minutes	-	-	-
- Main Gate	113	40	45
- East Gate	0	0	0

*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.
