


 31512 Railroad Canyon Road, Canyon Lake, CA 92587
 951.244.6841
 www.canyonlakepoa.com

COMMUNITY PATROL REPORT

August 2023

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

Category	# of Activities (July)	# of Activities (August)
Property Damage	27	23
Vandalism	10	6
Parking & Vehicular Violations	543	572
Unauthorized Entries	6	6
Golf Cart Violations	14	13
Total	600	620

Vandalism

Category	July 2023	August 2023	Change (#)	Change (%)
Accidents	44	23	-25	-52.1%
Vandalism	9	6	-4	-36.4%
Total	53	29	-29	-42.9%

Additional Information

	June	July	August
Total Calls for Service	156	254	167
Call for Service – Unable to Locate	49	93	48
Total Number of Guest Cites	N/A	N/A	369
Total Number of Service Provider Cites	N/A	N/A	75
Total number of Member Cites	N/A	N/A	125
Total number of Warnings	N/A	N/A	475

E-Bikes

	June	July	August
Total Calls for Service	N/A	N/A	8
Call for Service -Unable to locate	N/A	N/A	5
Routine Patrol by CP	N/A	N/A	8
Total Number of Citations	N/A	N/A	3

Gate Entry Statistics

	June	July	August
Total Guest Passes issued by Gate	-	-	-
- Main Gate	17,458	18,766	16,040
- East Gate	10,925	12,436	10,184
- North Gate	7,647	8,302	6,779
Total Guest Entries by Gate	-	-	-
- Main Gate	38,955	40,513	36,241
- East Gate	24,653	26,864	23,131
- North Gate	16,149	16,273	14,491
Total RFID Entries by Gate	-	-	-
- Main Gate	133,969	139,089	222,241
- East Gate	24,653	71,662	305,300
- North Gate	16,149	37,046	55,693
Confiscated Guest Passes	111	116	110

Two Guest Lane Entry Protocol*

	June	July	August
Total time in minutes	-	-	-
- Main Gate	105	113	40
- East Gate	0	0	0

*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.