

CANYON LAKE

PROPERTY OWNERS ASSOCIATION

Canyon Lake Workshop  
On Community Security  
Improvements





# Canyon Lake POA Services

## Community Patrol



### Primary Responsibilities:

- Access control to all community gates
- Enforcement of Canyon Lake POA Rules & Regulations
- Patrol and security checks of Canyon Lake POA amenities
- Special event staffing and traffic control
- Observation and reporting to the Canyon Lake POA

**ALWAYS CALL/TEXT 9-1-1 IN AN EMERGENCY!**

Always call or text 9-1-1 if you can not call if any life is in danger, violence is being used/threatened or a crime is in progress.



# CANYON LAKE POA SERVICES

## Marine Patrol

Marine Patrol assists with non-emergency issues such as:

- Boater Distress Assistance
- Returning Boat Inspections
- Boat Safety Inspections
- Boat Speeding

**ALWAYS CALL/TEXT 9-1-1 IN AN EMERGENCY!**

Always call or text 9-1-1 if you can not call if any life is in danger, violence is being used/threatened or a crime is in progress.





# Who To Call

## Police vs Community Patrol

### COMMUNITY PATROL

Call 951- 246-2721 (Direct number)  
or email [security@canyonlakepoa.com](mailto:security@canyonlakepoa.com)

- Speeding Traffic/Traffic Sign Violations
- Vandalism to Common Areas/Amenities
- Suspicious Person/Vehicle or Solicitation
- Parking Violations
- Motorcycle Riding in Community
- Underage Golf Cart Driving
- Loud Noise Complaints
- Barking/Loose Dogs
- Illegal Fishing

### RIVERSIDE SHERIFF'S DEPT.

Dial 911 in an emergency or report incidents online at [RiversideSheriff.org](http://RiversideSheriff.org) to file a report

- Traffic Accidents/Hit & Run/DUI
- Vandalism to Private Property
- Homicide
- Rape
- Robbery/Theft/Attempted Break-in
- Aggravated Assault/Domestic Abuse
- Motor Vehicle Theft
- Arson
- Public Intoxication





# E-Bike Regulations

*The Canyon Lake POA is developing safety procedures to encourage safe e-bike riding in response to the increasing popularity of e-bikes as a convenient and enjoyable mode of transportation in Canyon Lake.*

# CLASSES OF E-BIKES

## California Electric Bicycle Designations

California Electric Bicycle Policy designates three classes of electric bikes. Canyon Lake only permits Class 1 and Class 2. Knowing the class of your bike will tell you where and how you can ride.

	 <b>PEDAL BIKE</b>	 <b>CLASS 1</b>	 <b>CLASS 2</b>	 <b>CLASS 3</b>
<b>Pedal Assist</b>		●	●	●
<b>Throttle</b>			●	
<b>Max. Speed</b>	Speed Limit	20 mph	20 mph	28 mph
<b>Allowed in Canyon Lake</b>	●	●	●	
<b>Minimum Age</b>	None	None	None	16
<b>Driver's License</b>				
<b>Helmet Required</b>	Under 18	Under 18	Under 18	All Ages
<b>Helmet Recommended</b>	All Ages	All Ages	All Ages	All Ages
<b>Allowed on Sidewalks</b>				
<b>Allowed on Trails</b>	●	●	●	

# E-BIKE RULES

## Current Rules Related to E-Bikes



### **PERSONAL ELECTRONIC DEVICES (GR.5.2.A)**

Electric bicycles are permitted to be used in Canyon Lake as long as they are:

- Bicycle is equipped with pedals and pedal assist functionality
- Cannot exceed 20 MPH
- An electric motor 750 watts or less

*Violation fine is starts at \$100 and escalates up to \$500.*



### **SIGNS & SIGNALS**

- Must stop for school bus signals (GR.5.1.n) - *Violation fine is \$100.*
- Must stop at stop signs (GR.5.1.o) - *Violation fine is \$100.*
- No crossing over double-yellow line (GR.5.1.p) - *Violation fine is \$50.*

# E-BIKE RULES

## Current Rules Related to E-Bikes



### SAFETY

- Open alcohol containers or possession by minors in vehicles (which applies to golf carts and other vehicles) is prohibited (GR.5.1.f) - *Violation fine is \$100.*
- Any type of speed contest and/or exhibition of speed is prohibited. (GR.5.1.k) - *Violation fine starts at \$200 and escalates up to \$600.*



### HELMETS

- Riders under the age of 18 are required to wear a helmet on any type of motorize or non-motorized device including bicycles, skateboards, scooters, bike trailers, restraining seat, etc. (GR.5.1.j) - *Violation fine is \$50.*



# **COMING SOON** E-BIKE PROGRAM

## **REGISTRATION PROGRAM**

The Canyon Lake POA Board is developing an e-bike registration program to enhance road safety. Registering e-bikes enables safety training, class verification, and the assessment of fines/penalties.

## **GUIDELINES OF PROGRAM**

- E-bike owners in the Canyon Lake community will be required to register their e-bikes with the Canyon Lake POA. This registration process includes safety training and passing an examination.
- Inspected and approved bikes will have a brightly colored decal to denote such for ease of identification.



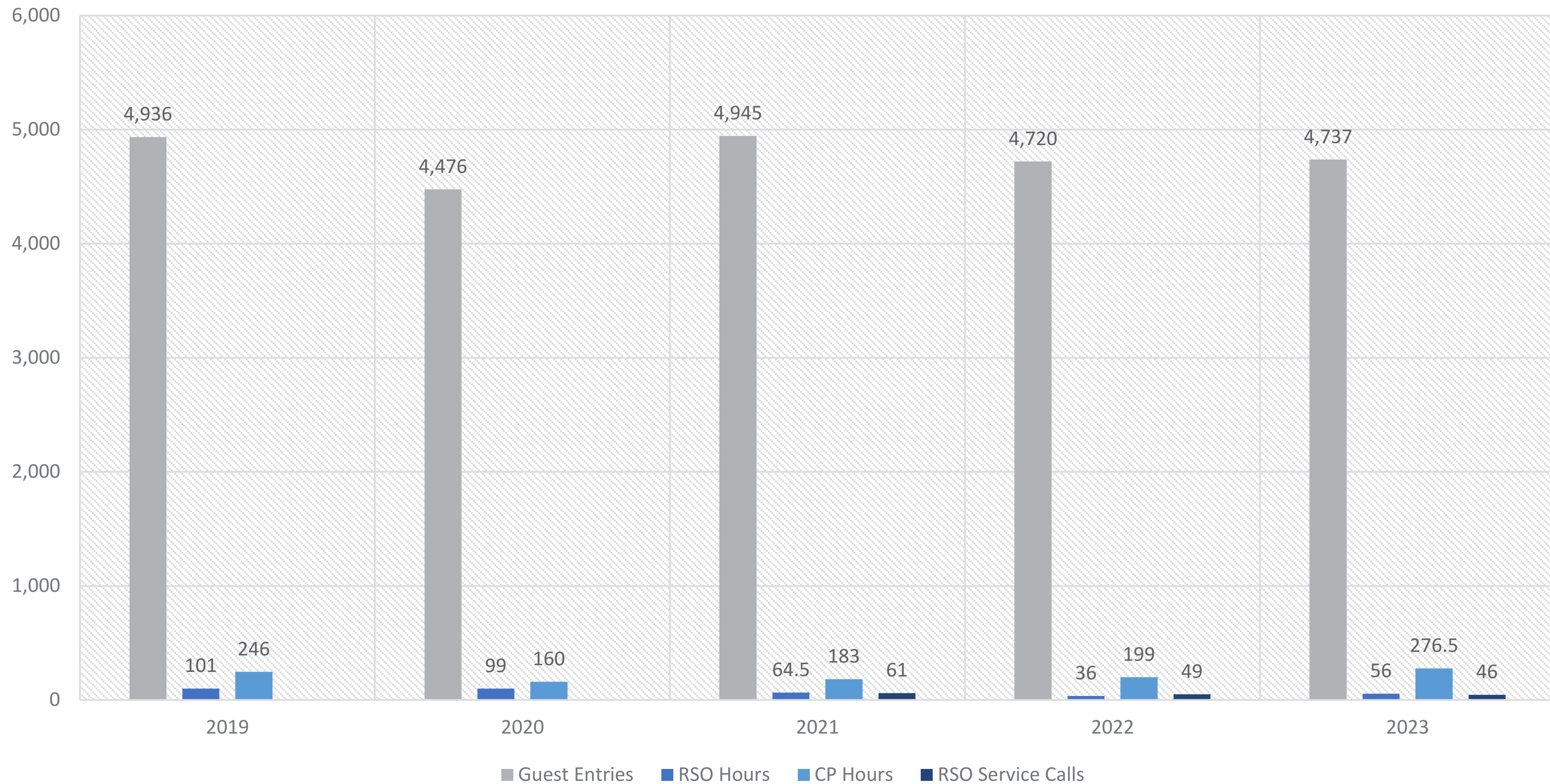
# GUEST MANAGEMENT

*The Canyon Lake POA is introducing new guest management features through dwellingLIVE that allow members to control their guest lists more efficiently.*



# GUEST MANAGEMENT

## 4th of July Guest Entries 5-Year Trend Analysis





# GUEST MANAGEMENT

## Permanent Guests

### PERMANENT GUEST LIST MANAGEMENT

Starting September 1, members will be required to submit a new permanent guest list.

Members are able to submit their new list the following ways:

- New! Members will be able to personally manage their permanent guest list through their dwellingLIVE app, a service that was previously not available
- Members may visit the Canyon Lake POA office and complete a Permanent Guest List form. The form can be completed in office or emailed to [memberservices@canyonlakepoa.com](mailto:memberservices@canyonlakepoa.com).



# GUEST MANAGEMENT

## Service Providers

A service provider is an entity or individual that offers temporary services to homeowners in the community. They do not have access to amenities or facilities and should park near the homeowner's address they are serving. Service providers are limited to 10 days community access.

To add a service provider, members can log in to their dwellingLIVE account on a desktop computer or dwellingLIVE app, or contact the Member Services office. The use of service provider passes is strongly encouraged by the Canyon Lake POA for optimal access control. Examples of service providers include:

- Door Dash
- Contractors
- Uber
- Lyft
- HVAC Services
- Plumbing Services
- Pizza Deliveries
- Furniture Deliveries



# **POTENTIAL COMMUNITY SECURITY ENHANCEMENTS**



# COMMUNITY FEEDBACK

## PUBLIC RESPONSE

Public response at July 10 Regular Session Board meeting was outstanding.

- Over 300 people attended in-person and on-line.
- 21 people provided public comments, and 25 people sent in letters to the Board.
- A total of 32 constructive recommendations provided.

## RECOMMENDATIONS

All recommendations appreciated and under evaluation in four categories:

- E-bikes
- Guest Management
- Amenity Overcrowding/Crowd Control
- Police/Community Patrol Presence



# E-BIKE *PROPOSED* RULES

Rules & Review Committee



## E-BIKE PROPOSED RULES

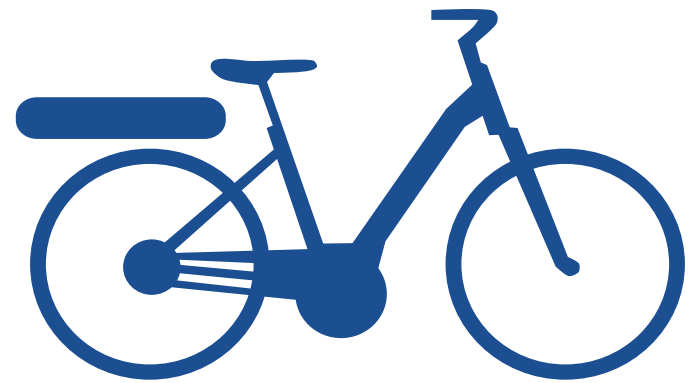
The Rules & Review Committee is developing new rules related to e-bike safety. These rules may include:

- Additional helmet requirements
- Flags
- Lights
- One Rider Per Seat
- Reckless Behavior
- Decal Location



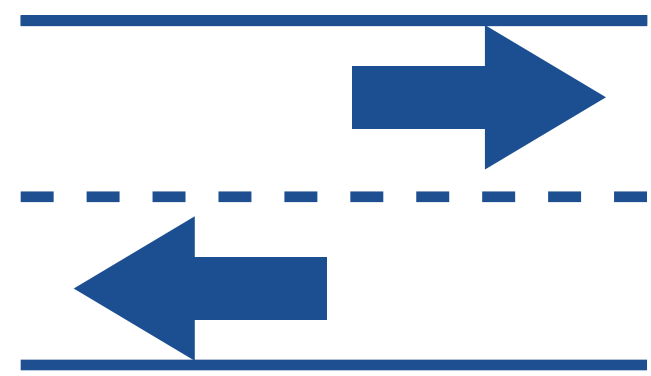
# E-BIKE *PROPOSED* RULES

## Proposed Rules of the Road



### PASSENGERS

Passengers are only allowed on bikes specifically made for additional riders. Must have a seat for passenger.



### WHERE TO RIDE

Ride in the same direction as traffic. Use bike lanes when available. Do not ride on sidewalks or crosswalks.



### SIGNS & SIGNALS

Obey all traffic signs and signals. Come to a complete stop at stop signs. Look both ways before turning.



# E-BIKE *PROPOSED* RULES

## Proposed Rules of the Road



### **YIELD**

Cyclists should yielded the right-of-way to any and all pedestrians.



### **SAFETY**

Ride with care, do not weave in and out of traffic. Be aware of all other road users.



# E-BIKE *PROPOSED* PROGRAM

## Gotcha Doing Good Program



### **REWARD CHILDREN FOR WEARING HELMETS**

The proposed “Gotcha Doing Good” program randomly rewards children who are spotted wearing helmets and/or riding safely.

Rewards could be in the form of gift cards to ice cream shops and local convenient shops.



# GUEST MANAGEMENT

## *Community Member Recommendations*

### **GUEST CALL-INS**

- Limit number of guest call-ins on prime summer holidays.
- Require guests to have members present with ID card at all amenities
- Issue wrist bands to approved guests with member information.

### **GUEST RE-ENTRY**

- Limit guest re-entry on holiday weekends to once per call-in.

### **SERVICE PROVIDERS**

- Restrict service provider access on holiday weekends.
- Provide color-coded passes to differentiate guests and service providers.

### **RULES**

- Issue rules and communicate consequences on the gate access pass

# OVERCROWDING

## *Community Member Recommendations*

### **ENFORCEMENT**

- Provide and enforce capacity limits at all amenities.
- Consider venues for families only with no alcohol allowed.
- Limit parking at Lodge/Holiday Harbor/Indian Beach to members only.

### **CONTROL ACCESS**

- Gated access to Lodge/Sunset Beach and Holiday Harbor with proof of access/POA card required for entry.
- Implement lottery system for beach plots at Lodge & Holiday Harbor (like Happy Camp) and limit number of people per site.
- Streamline gate access.



# SHERIFF/COMMUNITY PATROL

## *Community Member Recommendations*

- Increase presence to ensure continuous presence at 3 major beaches on major summer holidays.
- Implement DUI checkpoints on roads and on the Lake
- Extend light durations at parks.
- Add cameras at Holiday Harbor, Sunset Beach and Indian Beach.
- Build a secure motorcycle parking area with security camera coverage.
- Increase patrols at Eastport parking lot to discourage racing/burnouts.
- Double/triple all fines on holiday weekends.



# THANK YOU!

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