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**DATE:** October 4, 2022 **ACTION:**

**TO:** Board of Directors

**FROM:** Sr. Member Services Manager

**RE:** APPROVAL – Revise Rule SP.2.4 Pool Use Limited to Six (6) Guests Per Tract / Lot

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**Background**

Since the implementation of the NorthStar CLPOA card scanner / check-in process in September 2021, Pool staff have experienced higher-than-normal volume of confusion and questioning surrounding how many guests are allowed into the Pool. Pool staff does not have complete access to member account information like other departments; therefore, staff is unable to validate membership without a CLPOA card present. Should an individual forget their card, or not have one, that individual would be counted as a guest. Also, the Association's Identification Policy requires members to have their valid CLPOA card in their possession while utilizing any common area(s). To help alleviate further confusion, the following rule revision is being proposed.

**Fiscal Impact**

**Recommendation**

It is recommended that the Board of Directors approve to revise rule SP.2.4 as attached.

*Amanda Moore*

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Amanda Moore, Sr. Member Services Manager

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## **Current Rule**

### **SP.2.4 Pool Use Limited to Six (6) Guests Per Tract / Lot**

No more than six (6) guests per tract / lot are allowed to use the pool at any one time. NOTE: Guests are defined as any individual(s) who are not listed on the CLPOA account as a resident.

## **Proposed Revision (Redlined)**

### **SP.2.4 Pool Use Limited to Six (6) Guests Per Tract / Lot**

No more than six (6) guests per tract / lot are allowed to use the pool at any one time. NOTE: Guests are defined as any individual(s) who ~~are not listed on the CLPOA account as a resident~~ **does not have a CLPOA card.**

## **Revised Rule**

### **SP.2.4 Pool Use Limited to Six (6) Guests Per Tract / Lot**

No more than six (6) guests per tract / lot are allowed to use the pool at any one time. NOTE: Guests are defined as any individual(s) who does not have a CLPOA card.